



Kristen O'Connell, CPP

Payroll Manager, Outsourced Accounting Services

Education & Credentials

- BS in Business Administration (Magna Cum Laude) - Central Pennsylvania College - 2010
- Certified Payroll Professional - 2013

Professional Organizations

- PayrollOrg
- Lancaster SHRM
- Susquehanna Valley APA Chapter

Community Involvement

- 2nd Chance 4 Life Rescue
- Ronald McDonald House

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PRACTICE AREAS

- Payroll Tax Compliance - Wage and Hour Law
- Payroll Tax Notice Resolution
- Payroll Vendor Relationship Management
- Payroll Conversion - Implementation
- Payroll File Assessment - Analysis
- Payroll Tax - Quarter, Annual, Multi-State
- Payroll Audits

Kristen joined Trout CPA in 2018. With eighteen years of experience in payroll and accounting, Kristen brings extensive experience in managing payroll operations, compliance, and reporting. As the Payroll Manager at Trout CPA, she ensures accuracy, efficiency, and client satisfaction across all payroll functions, while supporting the firm's broader payroll and accounting services.

As a member of the firm's Outsourced Accounting team, Kristen leads the payroll department with deep expertise in payroll tax compliance, payroll conversions and implementation, vendor relationship management and payroll tax notice resolution. She is dedicated to delivering reliable, compliant, and client-focused payroll solutions that support both employee and business objectives.

She graduated from Central Penn College in 2010 with a Bachelor of Science degree in Business Administration. In 2013, she obtained the Certified Payroll Professional (CPP) designation from PayrollOrg and maintains that certification today.

In her free time, Kristen enjoys traveling the world, being an Aunt to her niece and nephew, and spending time with family, friends, and her three pugs.